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Title Identity, image and corporate reputation

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Abstract Corporative identity, image and reputation represent intangible assets which

have greater and greater importance for the competitive character of the organizations as the modern economies advance to tertiarisation. The corporative identity is directly associated with the personality and self-perception of the organization. The corporative image is the result of the public representations and impressions about the organization. The corporative reputation may be seen as a product of comparisons which the public makes between the organizational image and the ideal type of organization. The coherent administration of these factors gets a more and

more obvious strategic character.

Keywords identity, image, reputation, communication, coherence, organizational culture;

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